

AT800DP is ATCOM professional IP phone designed for call center agent with HD voice quality, it has been the world 1st IP-based CTI phone and widely compatible with worldwide mainstream CTI platform. Users can get all the functions of the standard desktop IP phone but easier to use, and to convenient for CTI agency, register/exit key and 7 programmable keys are equipped on it.



- ▷ Professional design for Call Center agent
- ▷ 128 x 32 pixel LCD with backlit
- ▷ 4 softkeys
- ▷ Single SIP accounts
- ▷ HD voice
- ▷ PoE support
- ▷ Multi-language



Concise appearance and Small size

AT800 Series CTI IP phone are a concise and small-size design, absolutely with reliable performance, which releases more desktop space for Call Center agent.



HD Voice

AT800 Series IP phone support HD voice, enable calls with HD voice quality that make it seem like you're face-to-face communicating with the other party.



Easy Configuration

AT800 series CTI IP phone are supported Auto Provisioning by TFTP / FTP / HTTP / PnP, which make installer configure and maintain all phones easier and more conveniently.



Compatible with a wide range of devices

AT800/AT800P/AT800D/AT800DP have been validated by Asterisk and Broadsoft, can be compatible with a wide range of devices to meet customer's need.

Display Features

- ▷ LCD Display:128 x 32 dot matrix LCD screen
- ▷ LCD Contrast:8 levels
- ▷ LCD Backlight:Yes

Install Option

- ▷ Desk Mount:Yes
- ▷ Wall Mount:Yes

Network Features

- ▷ IP Version:IPv4
- ▷ IP Assignment:Yes (Static / DHCP / PPPoE)
- ▷ DNS:Yes (Primary and Secondary DNS supported)
- ▷ HTTP:Yes
- ▷ SNTP Client:Yes
- ▷ VLAN (802.1Q):Yes
- ▷ QoS (DiffServ):Yes
- ▷ VPN:Yes (L2TP VPN supported)
- ▷ NAT Transverse:Yes (STUN mode)
- ▷ Security:Yes (SRTP / TLS supported)

Others

- ▷ Ethernet Ports:2 10 / 100 Mbps
- ▷ PoE (Power over Ethernet): IEEE 802.3af Class 2 standard compliant
- ▷ Headset Jack:1 RJ9
- ▷ Handset Jack:1 RJ9
- ▷ Power adapter Jack:3.5mm,DC 12V,500mA

SIP Features

- ▷ SIP Accounts:1
- ▷ SIP Compatibility:SIP v1 (RFC2543), v2 (RFC3261), Asterisk,Broadsoft, ATCOM IP PBX

Keys Features

- ▷ Programmable Keys:0
- ▷ Features Keys:4 features keys (Mute, Headset, hands-free speakerphone, Message)
- ▷ Volume Control Keys:2

Configuration and Management

- ▷ Plug & Play Configuration: Server based configuration
- ▷ Manual Configuration:Internal Web Configurator, Local (LCD based) network Configuration
- ▷ Auto Provision:TFTP / FTP / HTTP / PnP

Interface

- ▷ Power Consumption:5W
- ▷ Operating Humidity:10 - 90%
- ▷ Operating Environment: 0°C - 45°C (32°F - 113°F)
- ▷ Dimension (Width x Depth x Height):9.9 x 8.7 x12.1
- ▷ 0.25Kg

Audio Features

- ▷ Ringtones:4+2 user define
- ▷ Ringer Volume:8 levels + off
- ▷ Audio Codec:G.711(A/μ),G.722 (Wideband),G.726,G.729AB, iLBC,G.723

Software Features

- ▷ Phone Book (Entries):100
- ▷ Call Log Entries:50 Dialed calls + 50 Answered Calls + 50 Missed calls
- ▷ Conferencing:3 parties
- ▷ Music On Hold:Supplied by Host Service (PBX/SIP Server)
- ▷ Phone Basic Functions:One-Touch Speed Dial, RedialCall Forward, Call Waiting, Call Transfer, Call Hold, Call Return Mute, Auto answer, DND Call History: Dialed /Received/Missed Direct IP Call without SIP Proxy Hotline / Dail PlanSet Date/Time Manually or Automatically
- ▷ Phone Functions with IP PBX: Anonymous Call, Anonymous Call Rejection DND & Forward Synchronization Message Waiting Indicator (MWI) Voice Mail,Call Park, Call Pickup Intercom, Paging, Music on Hold Call Recording