

**PRACTICA**<sup>™</sup>  
BY PLANTRONICS

# PRACTICA<sup>™</sup> SP11/12

## THE HEADSETS OF CHOICE FOR THE MOST COST-SENSITIVE CONTACT CENTERS.

The Plantronics® Practica headset is an economical way to achieve reliability, comfort, and good audio performance. Featuring a functional design, the Practica delivers call clarity through noise-cancellation technology. Adjustable components and plug-and-play simplicity ensure comfort as well as ease of setup and maintenance.

Backed by Plantronics' world-class reputation, the Practica delivers value and performance at a price that suits the most cost-sensitive contact centers.

- **Achieve clearer speech.**  
Noise-canceling microphone.
- **Provide the power of choice.**  
Monaural and binaural styles available.
- **Ensure agent well-being.**  
Lightweight, comfortable design



**SP11 Monaural Headset**  
includes noise-canceling  
microphone.

# PRACTICA™ SP11/12

## KEY FEATURES

- **Noise reduction.** Noise-canceling microphone reduces background noise.
- **Choice of models.** Available in two designs: as a dual earpiece (SP12) and as a single earpiece (SP11).
- **Lightweight comfort.** Adjustable over-the-head design and replaceable ear cushions.
- **Plug-and-play simplicity.** Direct connect for easy installation and maintenance.
- **One year warranty**



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includes noise-canceling  
microphone.



For more information about the Practica Series  
please visit our Web site.

[www.plantronics.com](http://www.plantronics.com).