

**Jabra**<sup>®</sup>  
YOU'RE ON

# JABRA BIZ 2400 II



User Manual

[jabra.com/biz2400](http://jabra.com/biz2400)

A BRAND BY

**GN Netcom**

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Made in China  
MODEL: HSC021



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**Declaration of Conformity** can be found on  
[www.jabra.com/CP/US/declarations-of-conformity](http://www.jabra.com/CP/US/declarations-of-conformity)

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# 1. WELCOME

Thank you for using the Jabra Biz 2400 II. We hope you will enjoy it!

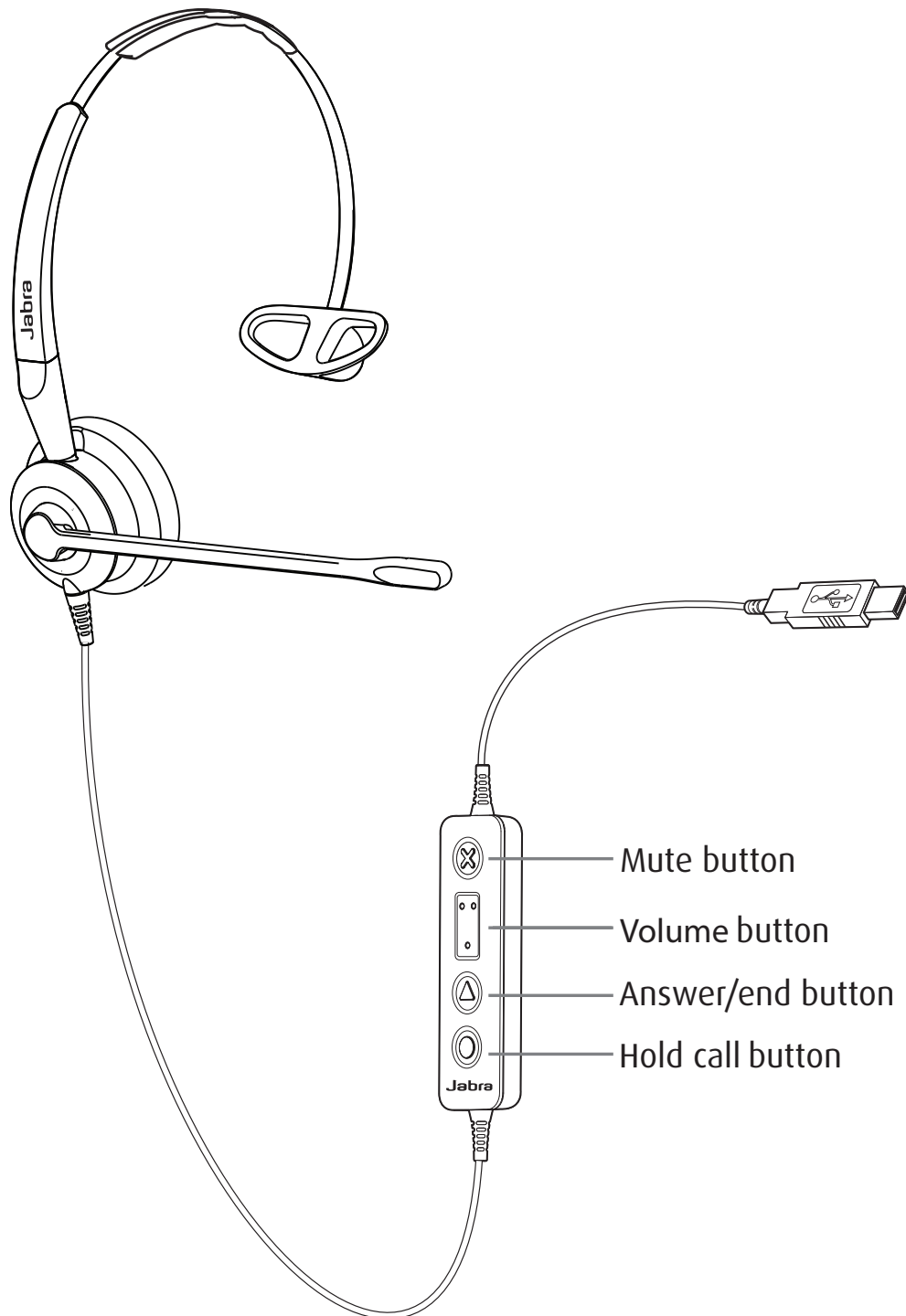
## **JABRA BIZ 2400 II FEATURES**

- Hi-Fi audio
- Noise canceling microphone
- Bendable 'Freespin' boom arm
- Safetone hearing protection
- Programmable buttons

# 2. JABRA BIZ 2400 II OVERVIEW

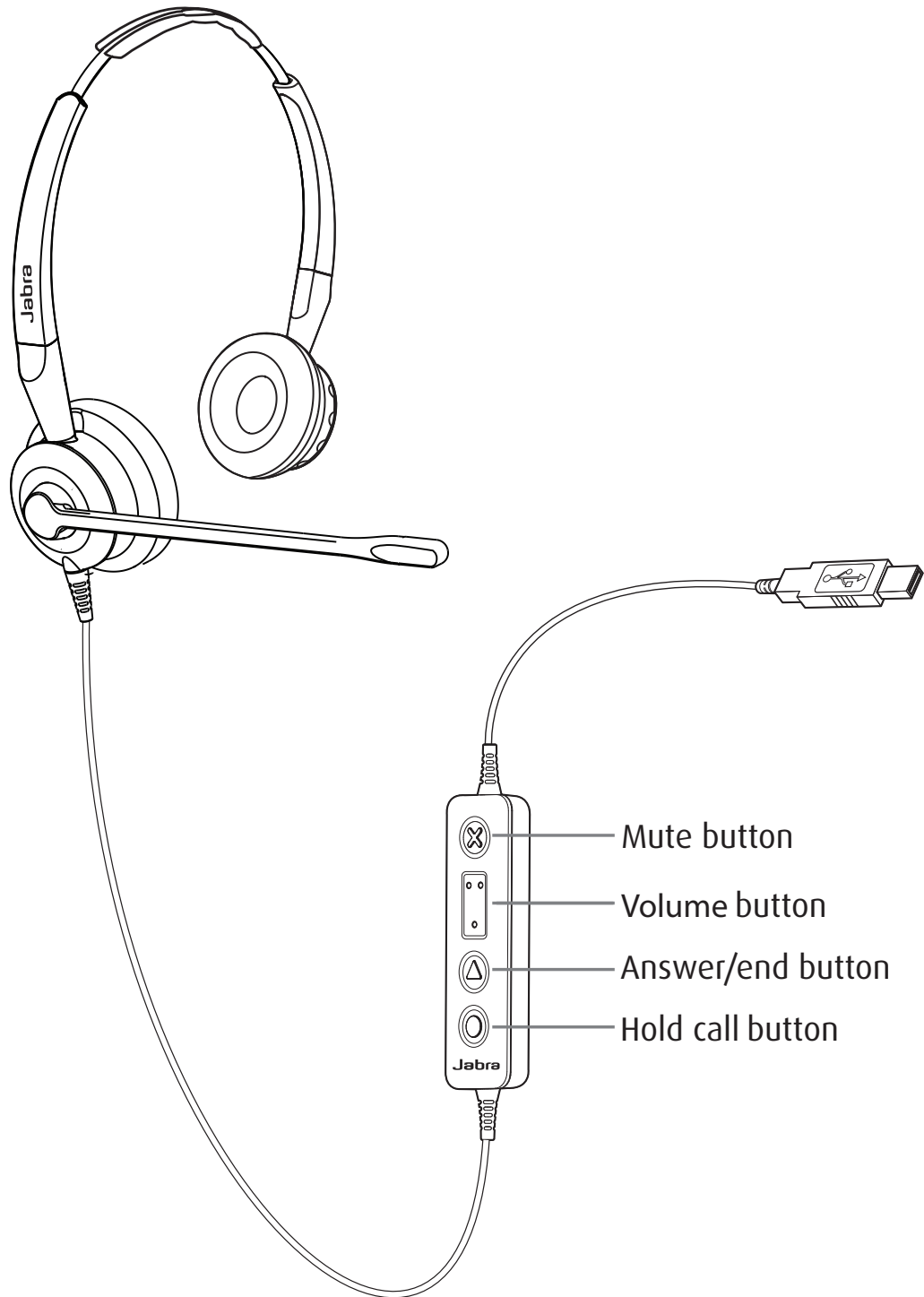
## 2.1 MONO VARIANT

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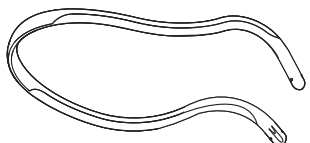
## 2.2 STEREO VARIANT

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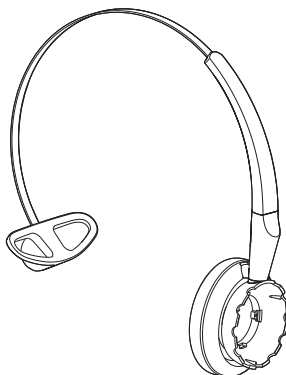


## 2.3 INCLUDED ACCESSORIES

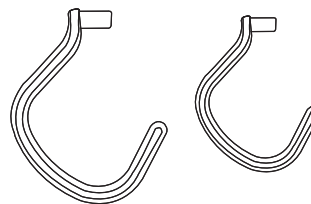
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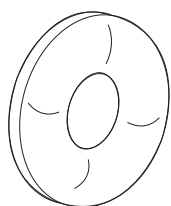
Neckband



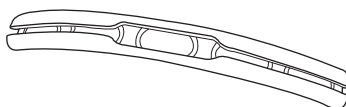
Headband



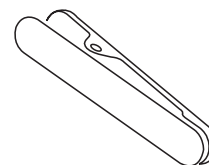
Earhooks  
(small & medium)



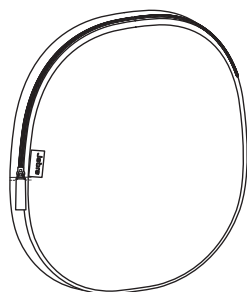
Leatherette ear  
cushion (medium)



Headband cushion



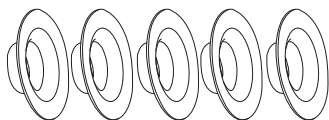
Clothing clip



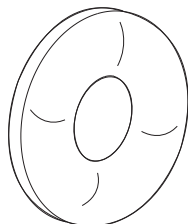
Carry pouch

## 2.4 OPTIONAL ACCESSORIES

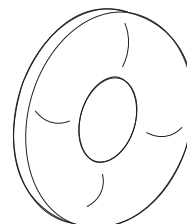
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Eargels

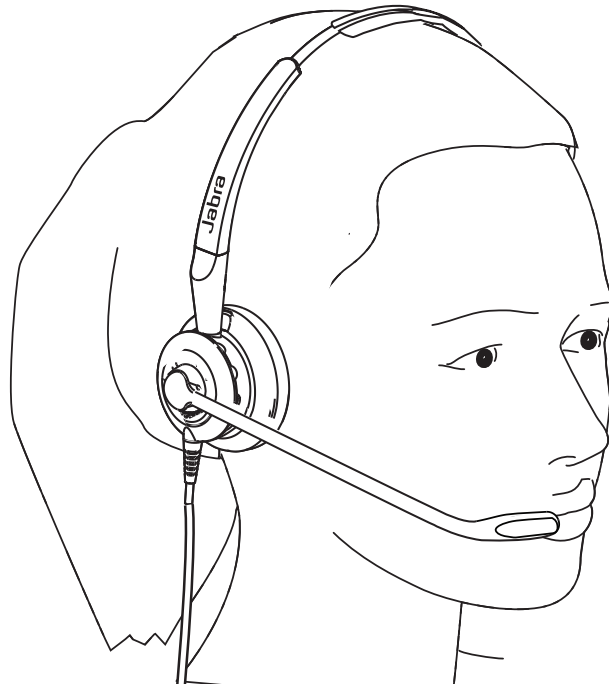


Leatherette ear  
cushion (large)



Foam ear cushion (large)

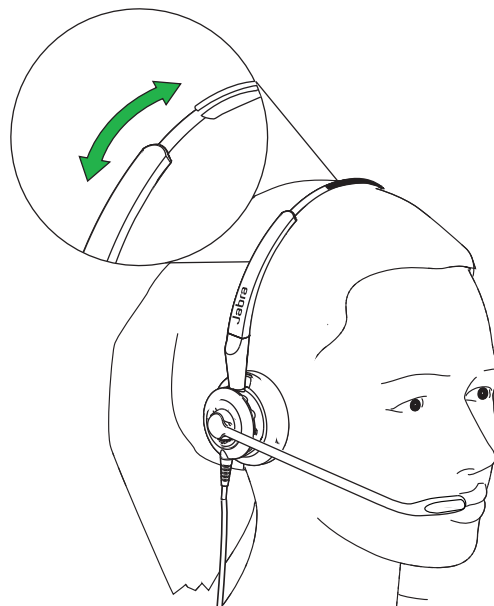
# 3. HOW TO WEAR



## 3.1 ADJUST THE HEADBAND

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Adjust the headband to find the most comfortable fit.

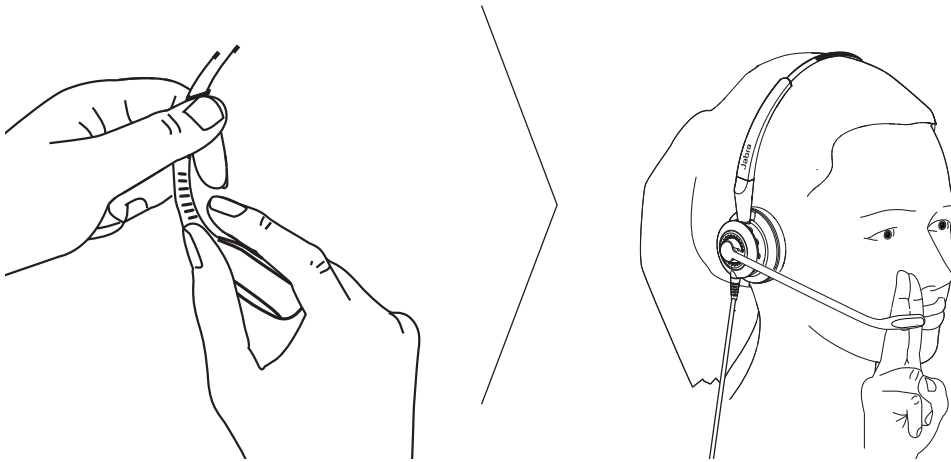




## 3.2 ADJUST THE MICROPHONE

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It is recommended to position the microphone close to your mouth (approx. two fingers width).

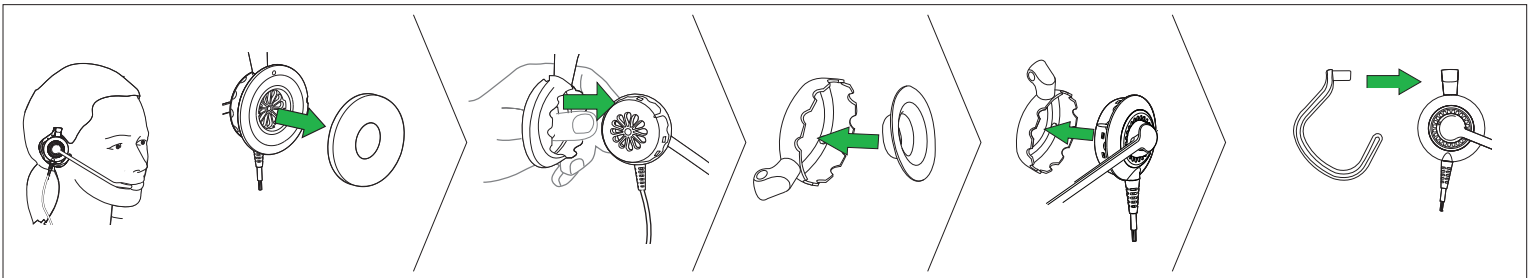


The microphone is bendable for personal preference.

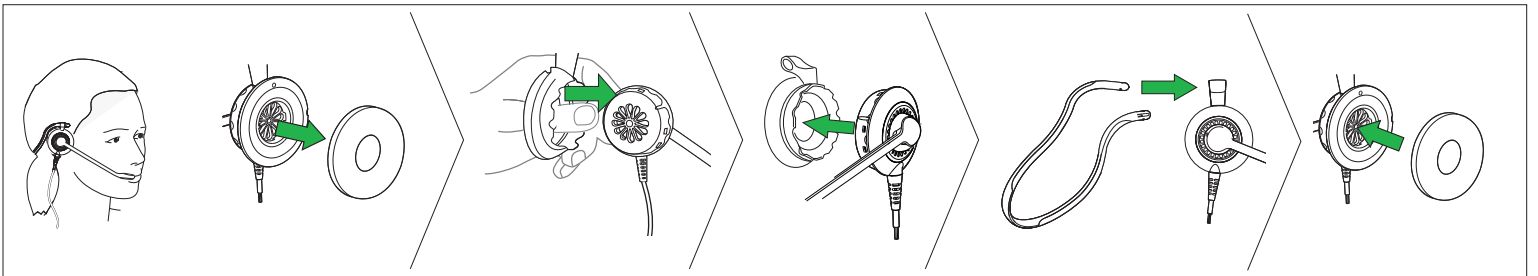
### 3.3 CHANGE THE WEARING STYLE

The headset can be worn in three different wearing styles: headband, earhook and neckband.

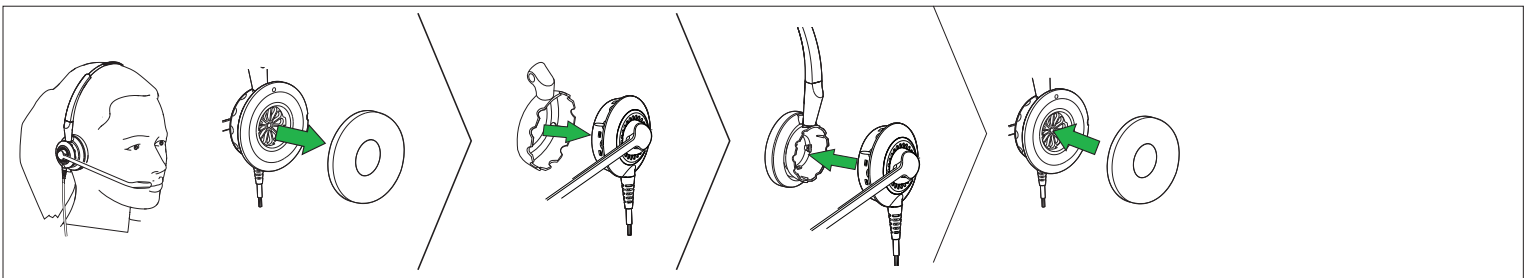
#### EARHOOK



#### NECKBAND

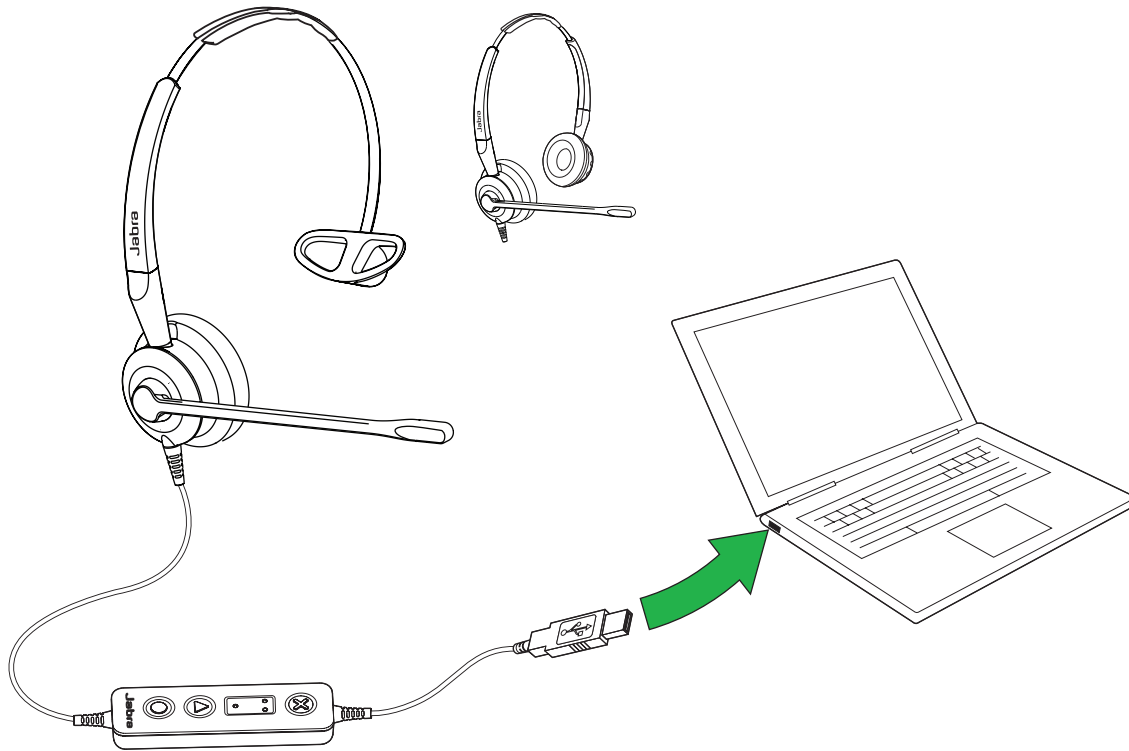


#### HEADBAND

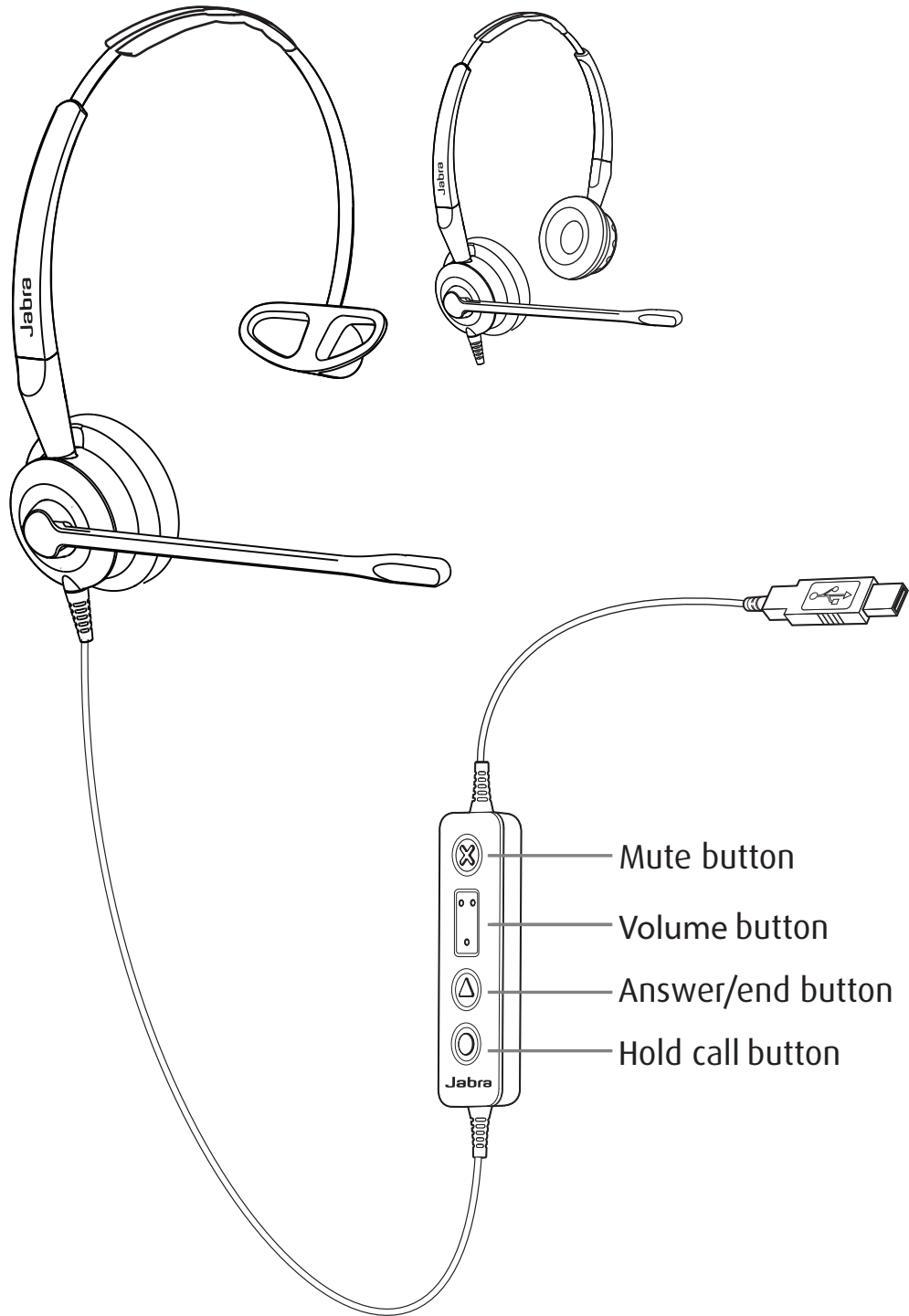


## 4. HOW TO CONNECT

Simply plug the headset into any USB port on the PC.



# 5. HOW TO USE



## 5.1 EVERYDAY USE

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### CALLS



Mute/unmute  
microphone

Tap the **Mute** button

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Adjust speaker  
volume

Tap the **Volume** buttons

---



Answer/end  
call

Tap the **Answer/end** button

---



Hold/resume  
call

Tap the **Hold call** button

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## 5.2 MULTIPLE CALL HANDLING

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The headset can accept and handle multiple calls at the same time.

### MULTIPLE CALLS



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End current call and answer incoming call

Tap the **Answer/end** button

---

Switch between held call and active call

Press and hold (2 secs) the **Answer/end** button

---

Put current call on hold and answer incoming call

Press and hold (2 secs) the **Answer/end** button

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Reject incoming call, when on a call

Double-tap the **Answer/end** button

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# 6. SOFTWARE

## 6.1 JABRA DIRECT

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Jabra Direct is software designed to support, personalize, manage and enable optimal functionality for all Jabra devices. You can update firmware, change headset preferences and more.

**Download the latest version - [jabra.com/direct](https://jabra.com/direct)**

## 6.2 PROGRAMMABLE BUTTONS

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The headset buttons can be programmed for other functions using Jabra Direct. Change the Button Configurations in the Device Settings menu.

## 6.3 UPDATE HEADSET FIRMWARE

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Updating firmware improves performance or adds new functionality to your Jabra headset. Download and install Jabra Direct to enable firmware updating.

You will automatically receive a prompt in Jabra Direct when a firmware update is available for download.

# 7. SUPPORT

## 7.1 FAQ

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View the FAQs on [Jabra.com/biz2400](http://Jabra.com/biz2400)

## 7.2 HOW TO CARE FOR YOUR HEADSET

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- Always store the headset safely protected.
- Avoid storage at extreme temperatures (above 70°C/158°F or below -40°C/-40°F). This may adversely affect the headset.



# 8. TECHNICAL SPECIFICATIONS

JABRA BIZ 2400 II HEADSET	SPECIFICATION
Headset weight:	Mono headset: 54 g Stereo headset: 77 g
Headset dimensions:	Mono headset: L 139 mm x W 27 mm x H 167 mm Stereo headset: L 133 mm x W 27 mm x H 169 mm
Microphones:	Noise cancelling microphone
Speaker:	30 mm Dynamic PureSound speakers (Hi-fi)
Speaker maximum input power:	20 mW
Speaker frequency range:	Hybrid: 120 Hz - 4500 Hz Wideband: 100 Hz - 6500 Hz USB: 60 Hz - 1600 Hz
Operating temperature:	-20°C to 60°C (-4°F to 140°F)
Storage temperature:	-40°C to 70°C (-40°F to 158°F)

