DA55/DA60

Add headset convenience and enhanced audio quality to VoIP SoftPhones.

Voice over Internet Protocol (VoIP) is the hot topic in enterprise telecommunications.

More and more companies are realising the benefits of converging their voice and data traffic into a single IP network. SoftPhones are increasingly being used instead of dedicated phone terminals to reduce infrastructure costs and enhance flexibility.

The DA55/DA60 provides digitally-enhanced audio quality and the flexibility to use any Plantronics headset (P or H range) with VoIP SoftPhones.

Exceptional call quality is delivered with Plantronics proven SoundGuard Plus™ and Call Clarity™ technology, whilst Digital Signal processing (DSP) suppresses the echo sometimes experienced with VoIP systems.

The DA55/DA60 connects to SoftPhones via the USB port for universal compatibility, whilst making the headset independent of the PC's soundcard. This allows the PC's speakers, not the headset, to ring for call notification.

PerSono Pro™ software further improves a Call Centre agents experience of VoIP and enables managers to easily measure and track compliance with European legislation on employee sound exposure.

The DA55 includes the USB-to-headset adapter, whilst the DA60 also includes PerSono Pro™ software.

USB-to-Headset Adapter

www.plantronics.com

DA55/DA60

Key Features

USB-to-Headset Adapter

- SoundGuard Plus & Call Clarity for exceptional sound quality.
- DSP Echo suppression improves VoIP quality
- Inline volume and mute controls for convenient sound adjustment.
- Compatible with all Plantronics headsets (P or H range) for a choice of headset wearing styles and investment protection.
- USB connection provides universal compatibility & allows PC speakers to ring for incoming calls.

### Persono Pro Agent/Supervisor Software

- Sound customisation via 'equaliser' & volume settings.
- Server-storage of agent-settings allows preferences to be maintained when logging in at another PC or when multiple agents share the same PC.
- Supervisor can optionally override agent settings for consistency.
- Sound dosage reports (Time Weighted Average measurement) help supervisors track compliance with European sound exposure legislation.

  Software language support - English, German, French, Dutch, Italian, Spanish, Finnish, Swedish, Danish, Norwegian, Korean, Simplified Chinese and Japanese.

System Requirements

	Persono Pro 2™ Agent & Supervisor	Persono Pro 2™ Database Service
Operating System	Microsoft® Windows® XP or Windows® 2000	
CPU	Pentium II 300MHz	Pentium III 1GHz
Memory (*recommended)	128MB (*256MB)	256MB (*512MB)
Install space required	20MB	10MB
Database size	N/A	Max 2GB
Connectivity	USB & CD or Network	Network

Specification subject to change
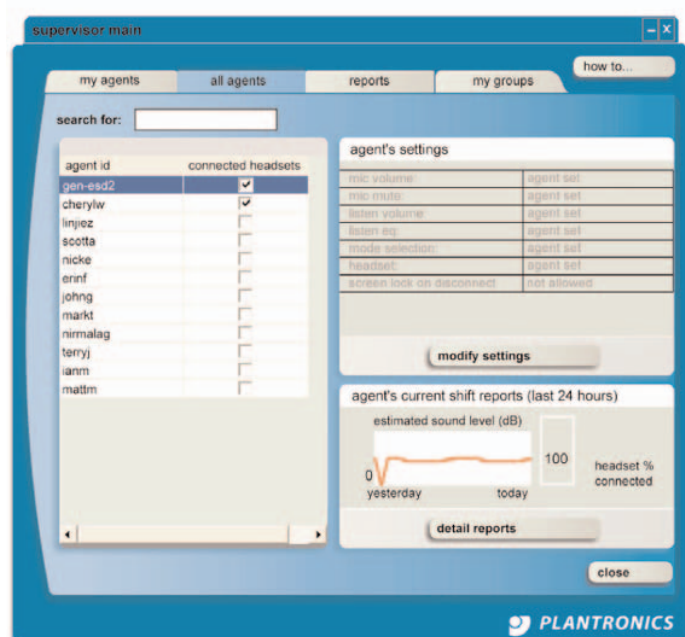
PerSono Pro™ Software

Ordering Information	Part No.	EAN 13 Bar Code
DA55/A with inline control	36818-03	5033588016427
DA60/A with Persono Pro Software & inline controls	36818-01	5033588015215
DA60/A with Persono Pro Software but no inline controls	36818-02	5033588015222
Persono Pro Software	65284-01	Not Applicable
Spare: Adaptor to QD lead with inline controls	65581-02	Not Applicable
Spare: Adaptor to QD lead without inline controls	65582-01	Not Applicable

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